



IDEA app Process Mining O2C

Version 2.3

The new app version provides a number of **improvements in the Process Mining component**. This ensures even better than before that the data are processed and displayed correctly in the Celonis® module.

Below you will find a brief overview of all new features to help you get started with the current version.

Update to IDEA app Process Mining O2C version 2.3

Fast and simple import of the new version

To import the app to IDEA you can choose between two options.

Simply **double-click** the app to start the import process.

1. Open the “IDEA_App_Process_Mining_O2C_V2.3_EN” folder from the download package and double-click the DPACK file.

Note:

Please make sure that IDEA 10.4 or higher is installed on the machine to which you want to import the app by double-clicking the DPACK file.

2. The **SmartAnalyzer App Import** dialog opens and the status of the import process is shown. You will be informed if the import process has finished successfully. When the import process is finished, the dialog will close automatically or you can exit the dialog by clicking the **Close** button. You can now work with the app.

Import the app using the **App Management** wizard:

1. Open IDEA and select the **SmartAnalyzer** tab.
2. On the **SmartAnalyzer** ribbon, in the **Apps** group, click **Management**. The **App Management** wizard opens.
3. Go to **Apps** and click **Import apps**. The **Import Apps** page opens.
4. Click the **Browse** button, select the DPACK file and click **Start Import Process**.
5. A message is shown, indicating that the import process has finished successfully. Close the **App Management** wizard. You can now work with the app.

For a detailed overview of the system requirements for the current IDEA app Process Mining O2C refer to the “System_Requirements_IDEA_App_Process_Mining_O2C_V2.3.pdf” file. To get more information on upgrading to the current version please refer to the “Installation_Guide_IDEA_App_Process_Mining_O2C_V2.3.pdf” file. Both files are included in the app download package.

Enhancements and improvements

Information presented more accurately in the Celonis® module

In the Celonis® component, the **Order value** metric is now **always displayed correctly** in the Process Explorer throughout all cockpits, ensuring that the overall process is **represented accurately in all cases**.

Number of price changes properly indicated

The **O2C_003 Price Changes** cockpit has been adjusted to guarantee that **an accurate value** is given for the **number of price changes** in the **Process Overview** tab.

Our offer in the field of Process Mining

Efficient processes through Process Mining

[View the free recording of our webinar on how to use Process Mining for internal auditing purposes \(in German\).](#)

Online presentation

[Contact our sales team for a presentation of the features and functions of the IDEA app Process Mining O2C.](#)

The IDEA app Process Mining O2C at a glance

[Get an overview of the benefits provided by the app \(in German\).](#)

Questions? Give us a call!



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