

SmartExporter Case Study

MITIE, a strategic outsourcing and energy services company, implemented a data analysis facility in 2010 with the intention of generating exception reports and summary analyses to help focus its limited Internal Audit resource on risk areas identified by the software.

As a business with 60,000 employees, 2,000 client sites and a complex and bespoke SAP implementation, getting the data out of SAP could have presented a major challenge. A further complication was the lack of any previous SAP experience among the team that were setting up the data analysis facility.

Finding the right data among 10,000 SAP data tables felt like finding a needle in a haystack; so after taking advice, the Internal Audit team decided to implement SmartExporter. They found that SmartExporter made it perfectly straightforward to identify the SAP data tables they required with minimal IT input; the tables could be selected at the click of a mouse and filters applied quickly and easily in an interactive interface to export only those fields and records that were required. Run-time options made it easy to set a priority for the export job in order to avoid impacting significantly on system performance.

MITIE has been using SmartExporter for nine months now, and has found that the reduced dependence on IT has made it possible for them to be much more proactive and flexible in their data analysis work. Considerable cost savings have been made through the identification of errors and process weaknesses using SmartExporter and IDEA, in both Payroll and Accounts Payable.